



Booking Form & Personal Details Form

Booking Conditions

Deposits and payments: For any *Fully Escorted tour*, a non-refundable deposit of \$300 per person together with a signed booking form is required. (For other services or itineraries, the deposit is \$200 per person.) Please read the conditions carefully before completing the booking form. Final payment of the balance is required 60 days before departure date. Bookings for hotels, and/or transfers only will incur a booking fee of \$50 per booking.

Cancellation, amendment, and refunds: Any alteration to your personal booking after a deposit has been made will incur an amendment fee of \$50 per person. If it becomes necessary to cancel your booking, please notify us immediately in writing. Cancellation of any bookings after the booking is confirmed will result in any land, air, or hotel cancellation fees which may be applied by the operator, plus the deposit. In the 14 days prior to departure, cancellation will result in a cancellation fee of 50% of all further monies paid plus any land, air, or hotel cancellation fees which may apply. Should there be too few people booking a tour, we reserve the right to cancel the tour, with full refund of all monies paid, and full assistance in finding an alternative holiday.

Refunds: No refund is available after the tour has commenced, in respect of any services not utilised. Be sure to obtain a medical certificate if you must withdraw from a tour after it has begun for medical reasons.

Travel Insurance: Personal Travel Insurance is not included in the tour price. The holding of personal travel insurance is a condition of booking this tour.

Health Requirements: We recommend that all passengers consult their doctors or a Travel Medicine Specialist regarding necessary vaccinations/medication before any overseas trip.

Documentation: All travellers require a current passport with at least 6 months validity. Other visa information is in Kits supplied.

Itinerary Variations: Made Easy Travel and Tours constantly strive to improve tour itineraries and features. If improvements can be made or changes must be made due to unforeseen circumstances, we reserve the right to vary itineraries and to substitute hotels. Every effort has been made to ensure that the contents of this brochure are accurate at the time of printing, however, dates may change, so check with your Travel Agent before booking.

Flights: Flight departure times are shown on your tickets and itinerary. Check-in time for international flights is two (2) hours before departure time. We will not be responsible for any schedule changes.

Tour price: Prices quoted are current, in Australian dollars, and are subject to currency fluctuation and increases passed on by the local tour operators or airlines, and any government taxes or charges that may be levied between the time of quotation and date of departure.

Tipping: Tipping when a service is provided is a way of life in many of the countries we visit. To simplify this process for group members, the tour manager will collect from each person a contribution, and the "Tipping Kitty" is then used to tip anyone who has rendered service to the group as a whole, while on tour. Details on the actual contribution for each tour are included in the Information Kit or in the main brochure.

Tour Membership: Our destinations, in general, are not geared to cater for the handicapped traveller at this time.

Any traveller who requires any special consideration and assistance must have a full-time carer/companion. Made Easy Tours reserves the right to withdraw tour membership from anyone whose behaviour or attitude is likely to affect the smooth operation of the tour or adversely

If Made Easy Tours refuses to carry or accommodate any passengers on these grounds, the passenger shall be entitled to a refund of his money, but shall have no right to claim damages against Made Easy Tours.

Statement of Responsibility: Made Easy Tours acts only as agents for the passengers with respect to services provided, included, but not limited to hotels, restaurants, sightseeing, and all forms of transportation. Made Easy Tours takes all reasonable precautions to make the tours as safe as possible for tour passengers and others. Made Easy Tours shall not be liable for any loss or damage of whatsoever nature suffered by the passenger or any other person, or any injury or death of any person howsoever any such loss, damage, injury or death may be caused to arise. Any travel involves some measure of personal risk that the passenger has to determine. Made Easy Tours will not be responsible should the standard of the services be below the expectations of the passenger. Detailed "Information Kits" will be supplied to all clients on booking, and any questions regarding specific aspects of the tour can be directed to Made Easy Tours through your travel agent. Under the Trade Practices Act, consumers have a right to compensation if services are not provided with care and skill or if services are not reasonably fit for a particular purpose made known by the consumer. This right cannot be excluded. Subject to the above statutory rights, Made Easy Tours shall not be liable for any injury, damage, loss, accident, delay, or irregularity that may be caused to persons or property however caused or arising during or in connection with the tour, including any service provided by contractors.

Privacy Notice: Made Easy Tours collects information about you, including health if necessary, to provide services and products to you, process your travel arrangements, and ensure efficient completion of your travels. We may need to pass on this information to airlines, embassies/consulates, other operators, and other agencies for security, customs and immigration purposes. You can have full access to this information by contacting this office.

Booking Form. Please complete in full. ★ Essential data.

TOUR/COUNTRY ★

NAME/S (*as in passport*) Surname: ★ Given name: ★

Common use name Tel: 0 -

ADDRESS.....

POST CODE

Single Supplement Required. ★ YES / NO

DEPOSIT ENCLOSED \$.....

I have read, understood, and accepted the conditions of the contract on the booking form.

SIGNATURE ★ DATE / /

It is necessary for us to have some details of our travellers before tour departure. Could you please complete this form, and return to your Travel Agent or Made Easy Tours? Please note that this information is confidential, and required for hotel registrations, back up in case of loss of documents, notification of illness etc. Thanks for your cooperation.

PASSPORT DETAILS necessary for all bookings:

Nationality: _____

Date of birth: _____ Gender: _____

Passport Number: _____

Date of Issue: _____ Date of Expiry: _____

Place of Issue: _____

TRAVEL INSURANCE:

Insurance Company: _____

Policy Number: _____

EMERGENCY CONTACT IN AUSTRALIA (next of kin):

Name: _____

Relationship: _____

Address: _____

Tel: _____ Mob: _____

DO YOU BELONG TO ANY FREQUENT FLIER PROGRAM?

If so, what is your number?: _____

SPECIAL CONSIDERATIONS: Please include any special meal requirements or seating requests.

Please inform us of any mobility restrictions you may have, e.g. for normal walking, stairs etc. For chronic conditions, please note that if special assistance is required, a carer/support person should accompany for the entire tour.
